

## Results! What our clients say

We have served over 5,000 thousand people.

Mediation and most of our other services are confidential so we cannot share the names of those we have helped. However, some of our clients have permitted us to quote them.

Read what these clients say about ...

Mediation Training & Coaching PaperTrail Resident Service Coordination Divorce Mediation

### Mediation

"These folks don't stop at agreements. They help tenants keep their commitments now. That means stable housing tomorrow." Elena Gomez, Tenant

"Mediation For Results is better than coffee: it gets you going in the right direction" Tanya Quale Mosquera, Tenant

"Help us manage difficult tenants without further conflict? Make eviction easier, if needed, by helping up front, before the crisis? - at a fraction of lawyers fees? This is what we've been waiting for! Every landlord should give them a call!" L. S. Small Property Owners Association  
top

### Training and Coaching

"Mediation For Results has been a valuable and proven resource for resident services staff in our affordable housing developments who work with residents to address lease violation issues that impact on tenancy. MFR is attuned to the housing community and is responsive to property management and resident needs. They also provide "tailor-made" training workshops that benefit residents and staff; and work in "real life" situations." Doreen Bushashia Director, Resident Services Peabody Properties, Inc.

"As trainer, coach and mediator, Mediation for Results truly helped us resolve some thorny issues that were undermining organizational effectiveness. More than teaching us a lot, Mediation for Results helped us build confidence and skill in resolving the conflict and getting back to productive work."

Judy Perlman, Tri-City Family Housing

"By understanding our unique work situation, Mediation for Results was able to inject real life case studies into our training program. This group took a new approach to conflict resolution and made a worthwhile contribution." Linda D'Amore, Training Director, City Year, Boston

"MFR's work with our Adult Education staff was pivotal to our rebuilding a successful program. As trainer and mediator, Mediation for Results helped us build a stronger and closer team, able to focus on our clients and work, rather than unproductive relationships." Maryana Huston, Program Director, Boston Chinatown Neighborhood Center

top

#### PaperTrail

"Having PaperTrail helped me track a messy dispute with my landlord - made all the difference in the world! I got results and saved money. Most importantly, my stress levels dropped. Thank you PaperTrail! Sara W., Tenant

"Using PaperTrail made it possible to manage a very difficult situation with my tenants. I needed to resolve issues over late night noise, trash management and unauthorized occupants to avoid court action. PaperTrail allowed my tenants and I to reach agreement and handle a very messy situation. I highly recommend this service. It really works!"  
Anthony A. , Landlord

top

#### Resident Service Coordination

"Mediation for Results truly helped myself and my family when no other service could. They helped me make a workable plan and keep my housing. Most importantly, they helped me follow through. Thank you, MFR."  
Mary E. Tenant, Somerville

This service truly changed my relationship to managing tenants. No more tenants draining my savings or peace of mind! Thanks you Just- A- Start. Angelo Annacone, Landlord

top

#### Divorce Mediation

"I found the mediator to be very professional and extremely respectful and talented with the tact needed to pull through - a successful mediation - with results!" Aine, Cambridge

top